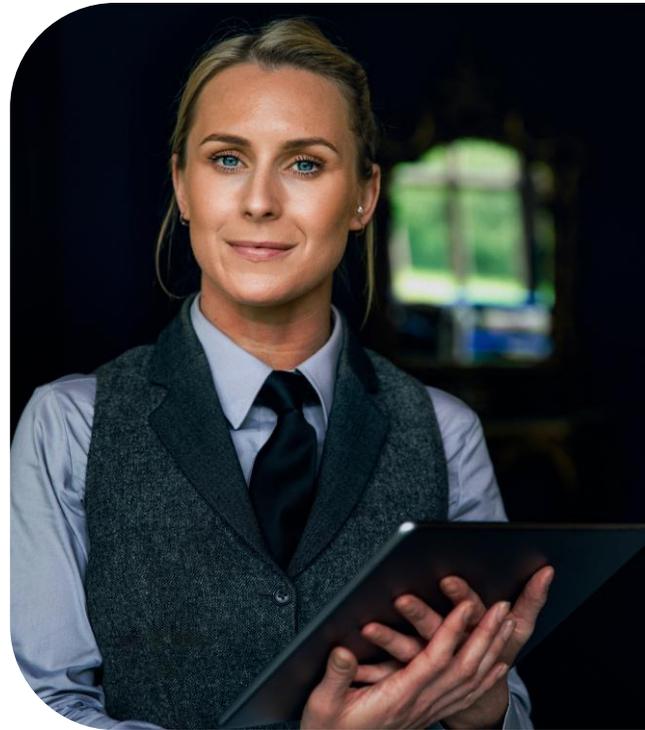


Infor Hospitality: Where Casino Operations Meet Predictive Profitability

**Power Your Casinos and Resorts
with Data-Driven Insights**



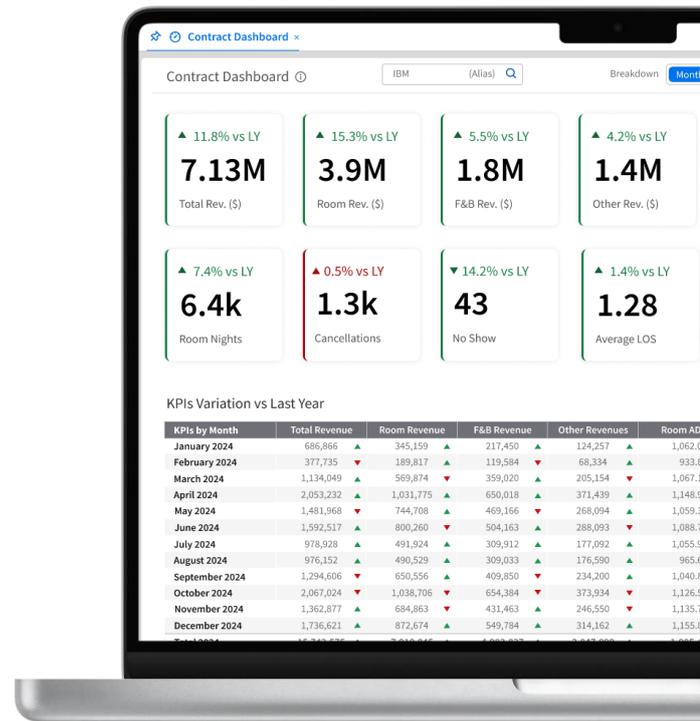
Why Choose Infor?

Infor stands at the forefront of innovation, delivering powerful operational management and advanced cloud analytics software designed to transform the casino and gaming industry. Our advanced tools enable gaming operators to maximize revenue opportunities, enhance player loyalty, streamline regulatory compliance, and deliver immersive, personalized experiences across casinos and resorts.

Infor is deeply committed to driving successful business outcomes for gaming organizations across a broad industry spectrum. Trusted by more than 60,000 organizations in 175 countries, Infor's 17,000 employees continuously innovate to meet the fast-changing demands of the gaming industry, including real-time data-driven decision making, dynamic risk management, and seamless omni-channel player engagement.

Infor Hospitality for the Casino and Gaming Industry:

- **Industry Focused:** We understand the unique challenges of gaming hotels and resorts, offering process-driven automation and expert guidance.
- **Built for the Cloud:** Secure, scalable, and reliable, powered by AWS, with centralized maintenance and updates.
- **Intelligent Solutions:** Advanced AI for comp accounting, player tracking, analytics, and more; best-in-class integrations.
- **World-Class Services & Support:** 24/7/365 comprehensive assistance, including phone, live chat, onsite support, and training.





Recognize High-Rollers Instantly

Connect property management, revenue systems, and guest profiles for enterprise-wide visibility—spot VIPs at the registration desk and personalize their journey from check-in to check-out.



Connect Every Guest Touchpoint

Seamlessly link gaming floors to hotel rooms by integrating player rewards with property management tools for smooth operations and memorable guest experiences.



Automate Comp Management

Automate the player comping process with robust, industry-leading templates. Streamline the redemption and settlement of player points at checkout, adhere to accounting rules, and maintain real-time data accuracy—saving time and ensuring compliance.



Stream & Analyze Data Instantly

Pull and process data from Infor and third-party systems in real time. Analyze trends, exceptions, and operational metrics instantly with a robust reporting engine, supporting data-driven decisions and operational optimization.



Make Smarter Decisions Faster

Analyze raw data with HAI's AI assistant "Rover" to answer critical operational questions on the fly — like "Should we take this group business on the requested date?" Predictive insights empower rapid, confident decisions.



Stay Ahead of the Curve

Utilize multi-property dashboards and revenue forecasting tools to drive profitability across all venues.



Track Player & Guest Activity

Track all gaming activity and on-property spend in real time. Build detailed guest profiles for targeted recognition and rewards, improving loyalty and enabling precision marketing for long-term player development.



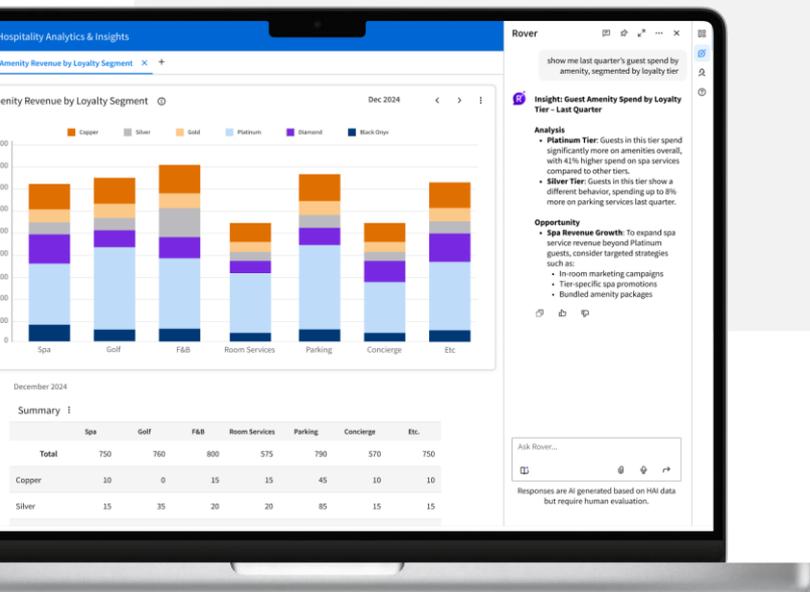
Upsell Automatically

Drive new revenue by automatically upselling room upgrades, add-ons, and experiences to players and guests, which keeps 100% of profits and boosts guest satisfaction.



Integrate Gaming Systems Seamlessly

Seamlessly integrate with all major gaming systems. Connect lodging, player rewards, and spend data for optimized revenue management and holistic guest engagement across departments.



Solution	Description	Benefits
HAI (Hospitality Analytics & Insights)	Enhanced with AI, Infor HAI is an intuitive business intelligence platform that provides advanced reporting and data aggregation, empowering hospitality companies to better manage, analyze, and act on their data for informed decision-making and increased revenue. With the “Rover” AI assistant offering GPT-style interactions and predictive analytics, HAI drives data-driven operational excellence across the global hospitality industry.	“Rover” AI assistant, conversational analytics, and instant, predictive insights
HMS (Hospitality Management Solution)	A top-tier hotel PMS should be the central hub of your hotel operations, seamlessly integrating all systems for hotels, resorts, and casinos. Infor Hospitality Management Solution (HMS) is a cloud-based platform designed to enhance guest experiences, streamline operations, and scale with your future needs. With real-time access to your data and robust data streaming capabilities, HMS empowers instant insights and agile decision-making. Additionally, automated comp management streamlines player rewards and billing, ensuring compliance, efficiency, and exceptional service—all driving profitability and operational excellence.	Scalable, enhances service, drives profitability.
RMS (Revenue Management Solution)	Boost revenue and profits with advanced AI learning. The Infor Revenue Management Solution leverages deep-learning algorithms to analyze real time data and forecast demand, providing actionable insights for pricing and strategies. This intelligent solution empowers your casino resort’s revenue managers to adapt to market changes and maximize profitability with precision.	Maximizes profitability with precision.
SCS (Sales & Catering Solution)	Infor’s Sales and Catering Solution revolutionizes stadiums, conference centers, and venues by optimizing sales processes, streamlining event coordination, and enhancing POS efficiency. This leads to smoother operations and elevated guest experiences, ultimately driving improved productivity and success for your venue.	Boosts productivity and guest satisfaction.
POS (Point of Sale)	Infor POS enhances operations, elevates guest satisfaction, and gains valuable business insights with flexible solutions. With traditional POS terminals, self-serve kiosks, and tableside service options that integrate seamlessly with existing property management platforms, Infor POS is a next-generation solution designed for the modern casino and restaurant environment.	Elevates guest satisfaction and delivers operational insights.

Learn More



Quick Reference Table: Additional Benefits

Solution	Description
World Class Support	24/7/365 support through live chat, phone, email, or the Infor Concierge online portal
Industry Leading Comp Management	Automated, compliant, real-time player comping
Player & Guest Tracking	Comprehensive activity and spend profiles, loyalty building
Data Streaming & Analytics	Real-time insights from all sources, rapid reporting
Upsell Automation	Revenue generation through automated offers/upgrades
Advanced Gaming Integration	Seamless connection with all major gaming systems

About Infor

Infor is a global leader in business cloud software products for companies in industry-specific markets. Infor builds complete industry suites in the cloud and efficiently deploys technology that puts the user experience first, leverages data science, and integrates easily into existing systems. Over 67,000 organizations worldwide rely on Infor to help overcome market disruptions and achieve business-wide digital transformation.

[infor.com](https://www.infor.com)

**Explore how Infor
Hospitality can empower
your organization**

[Learn More](#)